



FURY: Phones

DIAL-A-MOAN

IMPATIENT Brits have named being left holding on the phone as life's biggest bore.

One fifth of 5,000 people polled said waiting

for an operator to answer was a waste of time.

Carolyn Morris, spokeswoman for www.alljoinon.com – which did the poll – said: “It’s

time firms take notice and provide a prompt service.”

Traffic jams and ad breaks were also voted tedious enough to sit in the top 10.